

All policies, procedures, and terms of sale apply to the sale of all standard products included in this price book and products with custom modifications.

Ordering Procedure

Artemide Inc., requires all orders in writing to avoid error and/or duplication. Telephone or verbal orders are not accepted. Purchase orders may be mailed, emailed, or faxed to the Artemide Customer Service Department.

Prices

- **All prices are DN prices (Distributor Net).**
- Prices for all products are freight + insurance extra
- All prices are subject to change without notice, at any time prior to the written confirmation of the order.
- This pricelist is into effect until new pricing is released.

Taxes

All sales, use, excise, and other taxes applicable to the sale of the products shall be paid by the purchaser. If exemption is claimed, the purchaser must submit the appropriate exemption certification or documents.

Price Quotations

Prices stated in the written quotations or order confirmations issued by the Artemide sales offices or Artemide Independent Sales Representatives, have a 60-day validity and are subject to change or withdrawal by written notice at any time during that period.

Terms of Payment

- For purchaser with established open credit, the payment term is net 30 days from date of invoice, which is issued upon shipment of the goods.
- If payment terms are not respected, Artemide reserves the right to either place your account on hold, alter your payment terms to C.O.D. or reserves the right to issue notice of the closure of your account.
- For purchaser without established open credit, full payment is required before shipment of the goods, against a proforma invoice, including all applicable freight charges or with freight charges payable C.O.D. by consignee to carrier.
- For all orders requiring products with custom finish and/or requiring custom modifications, a 50% non-refundable deposit is required with the purchase order.
- For all orders of standard products in excess of \$25,000 CAP value, a 33% deposit is required, with cancellation of the order subject to the restocking charges policy.
- If a check is returned for insufficient funds, a fee of \$50 will be charged by Artemide.

Credit Application

A limited credit account for the purchaser can be established by Artemide upon acceptance of satisfactory credit reference. However, Artemide may cancel or change credit terms and limit at its sole discretion and may request advanced payment at any time. In any case, purchaser's first order with Artemide is always subject to full payment in advance.

Order Confirmation

All orders are confirmed by an Artemide order confirmation. Artemide delivers and invoices orders based on the information on the order confirmation. The order confirmation is intended as a complete, exclusive and final statement of the terms and conditions of agreement between Artemide and the purchaser with respect to the purchase and sale of the goods on order. It is the client's responsibility to verify and advise Artemide of any errors on order within 24 hours.

Change or Cancellation of Order

After the date of order confirmation, orders cannot be changed or cancelled by the customer without written consent from Artemide. Special order items are not subject to change or cancellation under any circumstances. Standard orders changed or cancelled after shipment are subject to a 30% restocking charge (see RGA/restocking charge, on following page). Notification of changes or cancellations must be in writing and directed to your Artemide Representative.

Delivery Schedules Delays

Products are delivered in accordance with the standard delivery schedules indicated on page 394 and in accordance to the expected ship date indicated on the Artemide Order Confirmation. Delivery schedules and "expected ship date" are subject to change at any time due to unforeseen fluctuations in inventory levels and manufacturing loads, shortage of labor materials, and due to any other cause beyond its reasonable control, without any liability on Artemide's part for delays.

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**Limited
Warranty**

Please refer to www.artemide.net/warranty for all details regarding the Artemide new warranty conditions.

**c.UL.us/c.ETL.us
listing**

Artemide works with testing laboratories recognized nationally by governmental agencies for their independent product testing and certification activities, on a continuing basis to adapt, design and manufacture luminaires in conformity with the National Electrical Code's requirements. At the time of the printing of this price book, a number of products have been listed, while for others the listings are pending and likely to be obtained during the course of the year. Whenever listing is an absolute requirement for the installation of the selected luminaires, the purchaser is kindly requested to contact the Artemide Sales Office for a listing update.

**Product Specification
Dimensions**

For manufacturing and/or improvement reasons, Artemide reserves the right to change, at any time and without prior warning, the technical and/or design specifications of any product illustrated in the catalog. Every effort has been made to avoid errors in the Artemide catalog and price literature. Artemide will not be held responsible for labor charge-backs in connection with errors of measurements, prices or product descriptions.

**Hand Blown
Glass Warning**

Due to the particular characteristics in the art of artisan glass making, pieces blown and/or finished by hand may present air bubbles and/or light streaks, or discoloring. These aspects are typical of the high quality handblown and hand finished glass products, and they should not be considered as defects in the workmanship.

**Purchaser's
Compliance**

PURCHASER IS SOLELY RESPONSIBLE FOR COMPLIANCE WITH ALL APPLICABLE FEDERAL, STATE, AND LOCAL LAWS, ORDINANCES, REGULATIONS, RULES, AND STANDARDS RELATING TO THE INSTALLATION, MAINTENANCE, USE, AND OPERATION OF THE PRODUCTS.

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Storage

In the event the purchaser requests postponement of delivery beyond the scheduled shipping date and the goods are in production, Artemide may transfer the goods when ready for shipment to storage at the purchaser's risk and expense. Such a transfer to storage shall be deemed delivery to the purchaser for all purposes including invoicing and payment.

Claims

All merchandise is packed to comply with carrier requirements. **Artemide is not responsible for damage to goods which occurs in transit or in storage.** It is the purchaser's responsibility to examine goods upon receipt and to file any claims with Artemide. Any claims against Artemide for defects, errors or shortages must be made by the purchaser, in writing, within 48 hours after any delivery. Failure by the purchaser to make any claim against Artemide within 48 hours will constitute acceptance of goods and waiver of any defects, errors or shortages. Claims will not be accepted once products have been installed.

If a client uses their own freight company, it is their responsibility to issue a claim with carrier and get paid by carrier

Return Goods Authorization (RGA)/ Restocking Charge

No return of goods will be accepted without written consent and shipping instructions from Artemide. This applies to returns of non-defective and defective merchandise. Return of non-defective goods, when approved, must be made within 30 days from the date of shipment and will be subjected to a 30% restocking charge and must be in new, resalable condition in the original packaging. Original packaging must be unmarked by any writing and free of any non-original stickers or labels. Only product models in the current catalog line are returnable. Special, made-to-order, custom colored or discontinued merchandise is not subject to return. Return of defective goods must be freight prepaid at the purchaser's expense and are regulated by the Artemide warranty policy and must follow Artemide return procedure. Returns of orders drop-shipped to a construction or job site will be limited to a 10% quantity of the original order.

Shipment and Shipping Charges

Artemide selects the most suitable and competitive carrier, unless otherwise requested by the purchaser with specific written instructions.

All shipping charges are prepaid by Artemide and invoiced to the purchaser with the goods, unless otherwise specifically requested by the purchaser. Residential, construction site and inside deliveries are subject to additional charges.

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Freight policy

All contract orders will ship prepayed and charge unless otherwise indicated on purchase order.

Zone map

All rates are for **Standard Delivery Only**, Expedited, Express, Air Freight are quoted extra.

If Union driver is required, a \$175.00 extra charge per delivery will be charged.

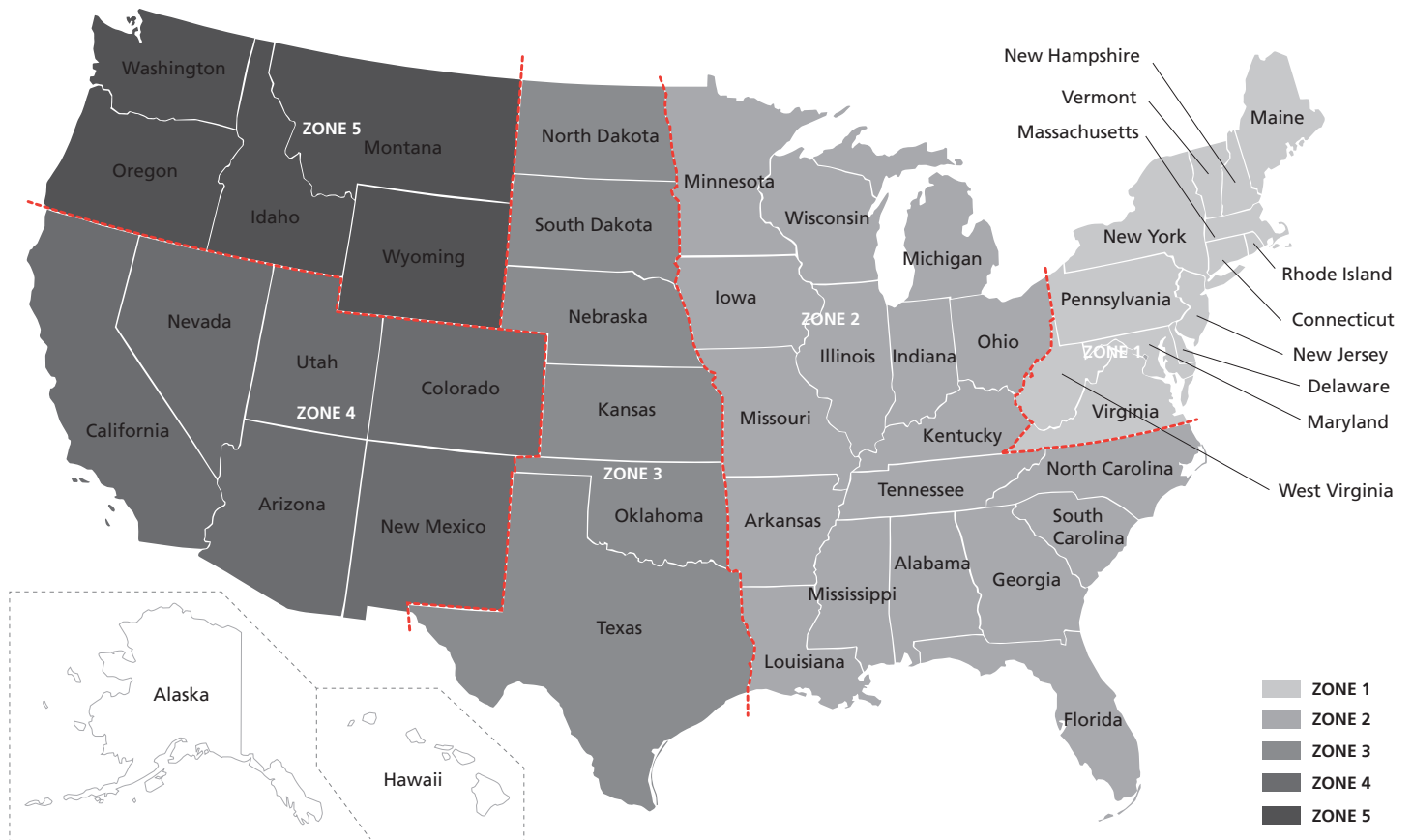
If Appointment is required, a \$75.00 extra charge per delivery will be charged.

If a Tailgate Delivery is required, a \$75.00 extra charge per delivery will be charged.

The rates apply only to continental USA deliveries. For Alaska, Hawaii, Puerto Rico and all other export countries, a quoted freight charge will apply.

All sales are ex-works our warehouse in Hicksville, New York.

If we use the clients transport accounts, they are responsible to make any freight damage claims with the transport company and Artemide will not be liable for product replacement.



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For information regarding distributors and points of sale, please email infolatam@artemide.net.
For Latin American countries that require 220V products, please visit our international website at www.artemide.com