Warranty

1 year warranty on light box, excludes damage or abuse to face, etched matrix panel and graphics. ILM will not honor any warranty without a written claim. RMA will be issued and defective unit to be returned to manufacturer. Upon receipt, the light box will be repaired or replaced at the discretion of ILM. There is a 5 year warranty on LED's and a 5 year warranty on LED drivers. ILM does not provide a warranty on the LED's or drivers but we will assist in any return of defective material.